**Privacy policy for (FireCode) application:-**

The policy of (FireCode) application was updated on 12 – 10 – 2020.

Because your privacy is important to (FireCode) application, we have developed a privacy policy in order to cover several important things such as how (FireCode) collects, uses, discloses, transfers, stores and many important items to the clients, so please spend some moments in reading it and agreeing to the items mentioned in this policy.

(FireCode) application is a mobile app. (FireCode) site is owned and managed by us. (FireCode) application is a free application and it aims from using it to know the original products of counterfeit products, and the expressions “FireCode”, “We”, “us”, “our” and “website” mean Enable Trading Systems Co. Ltd.

**About the application:-**

(FireCode) is the first technology around the world that provides smart and decisive solutions which contributes in protecting the consumers and the products of famous global brands and organizations and responsible entities which are participating with (FireCode) in order for preventing copying original products even were goods or warranty certificates or documents.

**The items of privacy policy of (FireCode) application:-**

1- Information that (FireCode) application collects during or when you do the scanning process:-

A- When you purchase or you have a product and you do QR scan only for the first time, in this case, we will share the location of the scanning process with the entity, the manufacturer, strategic partners, or third parties so that we can find out where you bought this product and in order to protect your rights as a consumer and protect the rights of the producing company.

B- When you use (FireCode) mobile application and during the QR scan process, our application collects some information about your location and the type of device that you are using or IP, we do not collect personal information about you or information belongs to you.

C- When you use (FireCode) site, we may collect some information which belongs to the users which is related to seeing this page, hours spent on (FireCode) website, the type of browser that you are using, IP address, as well as information that you have provided us with it, in order to know what the user like so that we can improve our services. All data collected and cannot be tracked individually, and we will not seek to do that, and this information will only be shared with the relevant accounting analysis.

**2- Cookies::-**

Cookies are small text files which are downloaded when you browse the application and the site of (FireCode) application and when you agree to download those files, we will be able to know some information that is important for us such as the time and the date of your browsing, so it will help us to know the client requests and work to meet them, and help to develop our application as the clients want. The information that we collect through those files are such as the type of the browser that you used when you visit our site and IP address. The clients can refuse to store these files by adjusting your browser settings.

**3- The third parties**

A- Our application deals with the third parties like other applications do to provide some services such as detect location services and the dealings between these third parties will be coordinated with the administration of our application and our site. These third parties can get the data that we collect during and when you do the scanning process and the third parties are obliged not to disclose such data to any other party.

B- (FireCode) application or site may contain links to other websites or other metadata, please be aware that we are not responsible for the privacy or content of those links and we have no control over them and we will not be responsible for the content, privacy policies or practices of those sites or even for services belonging to these agencies.

**4- Security in (FireCode) application:-**

A- We appreciate your trust to allow us to access to that information and we will strive to use the latest technology to protect it, but it is known that there is no safe and trusted method 100% to transfer or store data through the Internet and we cannot guarantee its full security.

B- We follow the best procedures to keep or delete data on our servers, and (FireCode) application database only can be reached by authorized persons who have a private access and we demanded from them to maintain the confidentiality of the information. We assure you that no one has the possibility to access these data except by specific and reliable persons.

C- The user information will be sent, encrypted and stored in protected servers outside our site and application, and third-party web services in (FireCode) application is considered reliable and secure server hosts.

5 - Reasons for collecting the (FireCode) application and site some information during and when you do the scanning process:

Some information is collected in order to protect the clients and the producers from non-genuine products and knowing perfect products from counterfeit products.

6- The rights of the clients in (FireCode) application:-

We help the clients to know that the product is genuine and non – genuine. We help the companies and brands to ensure that their products are protected and reduce its imitation, during the purchase process and through the process of scanning our QR codes, and through this process the client will confirm that he has obtained an original product.

7- Who have the right to see the data that we collect from the clients:-

A- We can provide the third parties with some information that we collect during and when you do the scanning process.

B- We may also disclose the information that we have collected if we decide that disclosure is necessary to enforce our terms and conditions or to protect our operations or protect our users, in addition, when we need to reorganization or merger or sale, in these cases we have the right to relocate any of the above information that we collect to the relevant third party.

C- It may be necessary - by law and legal procedures, litigation, requests from public and government authorities inside or outside your country where you live - that the application discloses the information which is mentioned. We may also disclose the information if (FireCode) determines that for the purposes of national security, law enforcement or other issues of public interest, disclosure must be for a necessary or appropriate reason.

**8- The rights of (FireCode) application: -**

A- We may update our privacy policy from time to time. Therefore, it is recommended from you to always check this page for any changes or additions or modifications. We will make you know of any changes or additions or modifications are made to our site or our application by posting the new privacy policy on this page. These changes will be activated as soon as they are posted on this page.

B- Our application has the right to hire third-party individuals and companies to work with our application, in order to facilitate the process of providing services to the clients, and in order for these parties to do services on behalf of our application.

C- If any client agrees to one of the existing item in this policy, he will not have the right to download the application or even receive the services it provides.

D- If you choose to use our service, you must agree to collect and use information related to this policy. We will not use or share the information with anyone except as described in this Privacy Policy.

**9- Data logging:-**

When you use our services, we will collect data and information (through third-party products) on your phone and this process is called log data. This log data may include information such as your device's Internet Protocol address ("IP"), your device name, operating system version, application formation when you use our service, and when and the date of using the service.

**10- Protecting children in (FireCode) application:**

In order for us to protect the privacy and safety of the children who use (FireCode) services, we do not collect or use or disclose information from children under the age of 13, without getting parental consent that can be verified. If we learn that we have collected information for a child under the age of 13, we will take steps to delete the information as soon as possible without getting parental consent to do that.

**11- Contact us:-**

If you have any question or inquiry related to the policy of (FireCode) application, you will contact us.

Company: Enable Trading Systems Co. Ltd

Email: info@firecode-tech.com

**Terms of use of (FireCode) application:-**

The administration of (FireCode) application put a set of conditions in order to organize the dealing with the clients and the clients should abide to these conditions in order to be able to use our application and get its services which it provides because if any client violates one of the conditions of our application, he may expose himself to the ban from using our application services.

**First: The registering conditions of (FireCode) application:-**

1- The client must be at least 13 years old in order to be able to download our application.

2- The client must fully comply with the conditions which are mentioned on this page.

3- The client must allow our application to collect some information about him when he starts scanning QR codes.

**Second: General conditions for (FireCode) application:-**

 1- As soon as the client downloads (FireCode) application, he must at first read the conditions which are mentioned on this page and abide by these conditions so that he can download our application and get the services it provides, because if the client does not agree of the terms of our application. It is forbidden for him to download our application or even use the services that are provided by the application.

2- Our application quickly develops to provide the best services to the clients, and in order to provide the best services, we make some modifications or changes or additions to our application's terms of use page if we find it necessary to do that. Once we have carried out these necessary updates to the terms of use page, the client will be obliged to it.

3- If the client has a problem in using our application, he should contact us immediately to solve his problem as soon as possible.

**Third: Terms of dealing with (FireCode) application:-**

1- (FireCode) only validates the content, without addressing its quality, and all content ownership rights and responsibilities, product specifications, quality and the validity of the dates is directly to the company or the manufacturer.

2- We will not permit for any person to abuse (FireCode) application either inside or outside our application or even offend any client on our application and any one does that, we will take all legal action against him and the offending person must be responsible for his actions.

3- We will not permit for any person to cause any damage for the application and site of (FireCode), and any person does any harm to our application or our site, we will take all legal action against that person or any place to punish him or this place for this act by the application administration.

**Fourth: Disclaimer: -**

1- The application administration does not provide any commitments or obligations or responsibilities for any harm happens to the client as a result of misuse of the application, or a result of a sudden failure happens to our application or our site and based upon what is mentioned above, we as service providers, our customer service staff or any of our departments, are not responsible about that and you should not contact us about this issue.

2- Our application respects the privacy of the client of all religions and races.

3- We present (FireCode) application and (FireCode) site for protecting the consumer by contracting with companies which owns Label holders and world famous brands and responsible organizations as (as a service of Value Added) to protect their products from imitation and protect documents and certificates from forgery which means that the client (buyer) beneficiary From the service by obtaining its original product and not an authentic party in this service, and therefore we do not responsible towards all related things to the product or the content published whether in terms of specifications and presence of products and certificates or their validity dates or after-sales services or requests Recovery of products purchased, where all responsibility will be upon the entity or company that has prepared, printed or attached the content to the product. We are obliged to contract only with the trusted places and under our requirements, they are obliged not to violate any international requirements for specifications and quality, and to have the content of their products in (FireCode) responsible and credible content, non-shy and non-infused to ethics and respect the values, religions and policies of the countries.

4- (FireCode) will not be responsible for any claims for compensation that is required of it if a third party violates the laws of a country or any violations that may harm any person or group, whether material or morality or moral or legal, and this party is responsible for the payment of such compensation.

**Fifth: Dealing with the third parties in (FireCode) application:-**

1- Third parties must pay the fees that will be required from them when they declare that they want to put ads or links to their sites on (FireCode) application or site.

2- The links that will be put on our application or our site must not contain any violation or infringement of the laws of any country.

3- Third parties should not put any content that harms (FireCode) application or site.

**Sixth: the Intellectual rights and copyrights for (FireCode) application:-**

A- It is strictly forbidden for any person or any place to copy or paste anything owned by (FireCode) and no one attempt to violate (FireCode) rights and its ownership, all rights inside the site or (FireCode) application are owned and registered as a trademark to us includes the idea or logo or implementation of the interfaces inside our application, icons and buttons. We do not allow anyone or entity to use the same (FireCode) idea or even paraphrases them or copy our terms of use.

B- If there is a difference in translation to other language, including English language; the text written in Arabic will become the reference.

**Seventh: Arbitration and** **judicial authority:-**

The terms of use of the application and site of (FireCode) and any claim or dispute or obligations that may create from it and become a subject to the international law, and all official courts in all countries of the whole world.

**How it works:**

1- Open the application and scan the QR that belongs to the printed (FireCode) or scan which is pasted on the product or inserted into the package.

2- (FireCode) will recognize the product and confirm its authenticity, through a confirmation message or a short film or a picture or guidance about the product (it will appear automatically).

3- Once the confirmation message appears, you will save the application automatically in the favorites, and you can reopen it from the favorites whenever you want according to the specified duration of each product.

4- We save your rights by our application.

5- If the product contains a warranty certificate, the duration of the content in the favorites is often similar to the duration of the warranty certificate, and you can download the certificate and save it anywhere else on your device.

6. Some products may contain gifts and discounts.

7- If no product information appears, or a warning message will appear, this means that the product is no longer under (FireCode) protection.